

Hadley Wood Dental Practice & COVID-19

We have put in place additional measures to keep our staff and patients safe during the Covid-19 Pandemic. Please follow the instructions below.

1. Arrive by car and stay in the vehicle until your appointment time.
2. When you come to the practice please wear a mask or shield unless you are exempt due to health issues.
3. We are operating a closed-door policy. Tap gently on the window or call the practice number (02084410257) and a member of staff will let you in.
4. On entry your temperature will be taken, you will be asked some medical questions, and given a hand sanitizer. Please then take a seat where directed.
5. The dentist or hygienist will come to collect you, or you will be escorted to the surgery.
6. Please note that we are not accepting cash payments.
7. A member of staff will unlock the door for you to leave the practice.

We will make every effort to see families together, but it is not always possible, and you may be asked to enter one at a time.

We have invested in some additional equipment for the safety of our staff and patients, the cost of which has not been passed onto our patients. Additional highly protective PPE, high volume extractor fans and a portable VacStation (aerosol extractor) have been installed. You may notice during treatments the additional PPE being worn for certain treatments which does make the Dentist and Nurse look like Star Wars characters, be assured they are not!

Your health and safety and that of our staff is our utmost priority. We look forward to welcoming you at your next appointment.